

NELLS

NAHMA

Emerging Leaders Learning Series



Career Development for Affordable Housing Management Professionals



Program Overview

The NELLS program was designed exclusively for Affordable Housing Property Management professionals. To better address the learning opportunities for participants at varying organizational levels, we are pleased to announce the addition of NELLS *Manager* to the NELLS course family! NELLS *Manager* will focus specifically on topics relevant to first-line professionals, including Property Managers, Leasing Managers, Maintenance Managers and Compliance Specialists. The original NELLS *Executive* program will continue to focus on topics relevant to senior organizational managers and leaders, typically at the Director, Regional, Officer level and above.

Below is a snapshot of the types of topics covered in each course:

NELLS

Manager

- Developing a Manager Mindset
- Personal Management Style
- Difficult conversations and delivering feedback
- Setting Priorities
- Strategic Communication
- Managing Change
- Resource Management

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Executive

- Management vs. Leadership
- Adaptive Leadership
- Authority vs. Influence
- Growth Mindset
- Effective Delegation
- Navigating uncertainty
- Preparing for disruption



Course Format

NELLS *Executive* and NELLS *Manager* are both designed as blended programs that combine the benefits of cohort learning with executive coaching. In addition to three group sessions, each participant will have two, one-on-one coaching sessions to tailor program content to their specific requirements. All sessions are conducted using the Zoom videoconferencing platform. Group sessions are 90-minutes, except for Session I, which is 120 minutes to include program orientation. All group sessions begin at 2:00 PM Eastern. Coaching sessions are scheduled individually, and will alternate with group sessions.